Service Description	MSRP	DIR Customer Discount	DIR Customer Price
Accessibility			
Testing	\$125/hr	17.00%	103.75
Training	\$150/hr	21.00%	118.5
Business Analysis	•		
24/7 Automated Monitoring System	\$130/hr	17.00%	107.9
Server support	\$150/hr	21.00%	118.5
Time Bracketed Reports	\$130/hr	21.00%	102.7
Website Traffic Analysis	\$130/hr	17.00%	107.9
Domain Name System (DNS) Management			
Registration	\$150/hr	17.00%	124.5
Renewal	\$150/hr	17.00%	124.5
Server Setup	\$150/hr	12.00%	132
Server Support	\$150/hr	12.00%	132
Turnkey Solutions			
Event Calendar Public facing calendar for scheduling events Integration into Website	\$3000.00	21.00%	\$2370.00
Location finder Public facing map for finding the nearest branch location Integration into Website	\$3250.00	21.00%	\$2567.50
Web Content Management (WCM)	•		
Vendor provided Website Content Management	\$130/hr	17.00%	107.9
Creation and support for a solution allowing DIR customers to Manage Web Content	\$130/hr	12.00%	114.4
Web Training, Maintenance, and Support	1	t	
All	\$150/hr	12.00%	132
Website Design	•	-	
Appearance	\$120/hr	17.00%	99.6
Search Engine Optimization (SEO) Search Engine Optimization (SEO) provided will be desktop, laptop, tablet and Mobile-friendly.	\$115/hr	12.00%	101.2
Usability Usability includes creation of an interface accessible to the disabled.	\$120/hr	17.00%	99.6
Website Development			
All	\$130/hr	21.00%	102.7